

Donation form

We depend on voluntary contributions to meet the costs of our services. Any donations you make will help.

I enclose a donation of £ for the work of Providence Row

Title

First name

Surname

Company

Address

Postcode

Email

Telephone

Gift aid

Please tick the box below so we can claim back 28p for every pound you give.

I am a tax payer and would like Providence Row to claim back the tax on all my donations from 6 April 2000 until further notice.

Signature

Date

I would like to receive further information on:

- Fundraising
- Volunteering
- Donations in kind
- Legacies

Please return this form to:
The Fundraising Department
Providence Row
The Dellow Centre
82 Wentworth Street
London E1 7SA

Please tick here if you would like to receive an acknowledgement of this donation.

Standing order

The most convenient method of donating is by standing order. Please complete this form and send it to:

The Fundraising Department
Providence Row
The Dellow Centre
82 Wentworth Street
London E1 7SA

To the manager

Bank

Address

Postcode

Please pay to HSBC plc
Poultry and Princes Street
London EC2P 2BX,
for the credit of **Providence Row**,
Bank code 40-05-30 Account no 50674788

The sum of £ [Annually] [Quarterly] [Monthly]

Sum in words

Payment date on the day of 2007
and a like sum:

Annually on the day of each year

Quarterly on the day of each third month

Monthly on the day of each subsequent month

Title

First name

Surname

Account number

Bank sort code

Signature

Date

Telephone

Email

Providence Row is a registered charity (no 207454)



PROVIDENCE ROW

A PLACE OF REFUGE, A PLACE OF HOPE

Winter 2007

www.providencerow.org.uk

Pioneering health project launched at the day centre



Providence Row's Dellow Centre is the first day centre in London to benefit from a unique partnership between a homeless charity and the international humanitarian aid organisation, *Médecins du Monde*. Clients are now able to drop in to speak to a nurse to get advice and referrals to other services. Isabelle Raymond, project manager from Médecins du Monde explains:

"We hope to be able to reach homeless people via the Dellow Centre to offer them the service we provide."

Médecins du Monde run a walk-in health clinic three days a week at Praxis in Bethnal Green, where vulnerable people excluded from other mainstream health services can receive free and confidential support from a medical team; many clients from the Dellow Centre are referred to the clinic for further treatment.

In a two hour session the nurse is seeing on average eight clients, confirming the need for a healthcare provision at the Dellow Centre. Clients at Providence Row present with a range of health issues, in particular those associated with life on the streets, such as foot and dental problems, as well more serious complaints including

hepatitis and chronic conditions. The nurse is able to offer them advice and refer them to other services and essentially to explain about the individuals' rights to accessing healthcare, which is a fundamental belief of Médecins du Monde:

"Everyone should have access to healthcare, regardless of their situation," reinforces Isabelle.

At Providence Row we also firmly believe that our clients deserve to have their health protected and maintained, which is why we are delighted to be offering this service in conjunction with Médecins du Monde.

More information about Médecins du Monde's work can be found at www.medecinsdumonde.org.uk.

Christmas cards

Our new Christmas cards are now ready to order. Please visit our website (www.providencerow.org.uk) to view the full brochure or contact Philip McCarthy on:

T 020 7422 6385
E pmccarthy@providencerow.org.uk

www.freshfields.com

CLIFFORD
CHANGE

Insight into advice



Everyone who comes through the door of Providence Row, has housing issues – whether they are vulnerably housed, living in squats or bad accommodation, or actually homeless. Therefore it is vital that they see someone who can help. Reshma Hafiz and Luthfa Nessa, our two advice workers, have been at Providence Row for four and five years respectively and are often the first point of contact for many of our clients. Because of their background and experience, they have a particular understanding of the attitudes that different communities have to homelessness, and the implications that being homeless may have on clients' lives.

Reshma and Luthfa's caseload can vary massively from client to client, from

eviction to relationship breakdown, or a client becoming homeless due to a lack of support for issues such as substance misuse. Another vital element to their roles is preventing housed clients from becoming homeless, by addressing any issues or problems they might have before they escalate. This intervention has proved to be a highly successful aspect of the service the advice workers offer.

Despite the many problems they face on a daily basis, including quite simply the lack of accommodation available in London, Reshma and Luthfa pride themselves on the fact that they will always do their best for each individual and "try to make a difference in people's lives".

Carol service

We are once again celebrating our annual Carol service which is now in its 5th year. We would like to invite all our supporters to this year's Carol Service, which takes place on Tuesday 11 December at 6pm, at St Mary Moorfields, the church of our founder, Monsignor Daniel Gilbert. This will give us a chance to meet you in person and thank you for all your generous support over the last year. It is always a great success and enjoyed by everyone who attends, thanks mainly to all the wonderful donations of gifts that we receive from our supporters. We are delighted to be joined once again by a choir from the English

Martyrs school. Mulled wine and mince pies will be available after the service, as well as a raffle with an eclectic array of presents, suitable for all ages. All proceeds from the raffle will go directly towards helping the homeless of Providence Row.

If you would like any more information on the carol service, or would like to donate some gifts towards the raffle, then please contact either Philip McCarthy or Katie Greer on 020 7422 6385/6381.

We look forward to seeing you there!



We would like to welcome several members of staff to Providence Row. Firstly, as a temporary stand in for Renate, we would like to welcome Joanna Martyn to the position of women's development worker. Before coming to Providence Row, Joanna worked for Equinox, a charity based in South London that supports housing, care homes etc for people primarily with mental health and substance misuse issues and before that South London YMCA as a housing support worker. Joanna has specifically worked with homeless women before, and in this role she hopes to further develop her expertise in this area.

Joanna is from Streatham, and loves cooking (and eating) good food, traveling, writing, world music, and she is also interested in current affairs. Joanna will also be joining the fine tradition in Providence Row of drinking tea, being a huge fan of a good cuppa.



We would also like to welcome two new members to our reception and assessment team, Mohammed Choudhury and Joanne Hickman. Mohammed (or Mo) originally started off as a volunteer at the Dellow Centre in March 2007 before applying for a full time position as the new project worker. Mo decided to work in the housing sector whilst he was a general assistant in the clothing department at Tesco. He has found the customer service skills that he developed in his previous job invaluable when dealing with clients on a day to day basis.

Joanne only recently finished studying at the University of Hull in June 2007, before applying for the receptionist role at Providence Row. She enjoys travelling and wants to visit China to see the great wall and terracotta warriors. After a hard days work on the front desk of the Dellow Day centre, Joanne likes to unwind by watching Eastenders and eating chocolate.

Freshfields changing rooms



We were lucky enough to have a team from Freshfields Bruckhaus Deringer come to the Dellow Centre as part of their community volunteering week this October to refurbish one of our activity rooms. We asked the team to create place of sanctuary for our female clients, and a space which was easily adaptable for other client groups. They took charge of clearing the room, buying and setting up new furniture and putting other interior design touches to it, to affect an amazing transformation in one day!

The room looks fantastic and the feedback from clients has been really positive:

"It is more comfortable and relaxing and it is well set up," remarked one of the Dellow Centre's regular clients.

Our women's development worker Jo Martyn is also extremely happy with the results:

"The room creates a positive atmosphere for clients to socialise, relax and be creative. We are better able to engage with clients and help them to move on"

Freshfields has been a long-term supporter of Providence Row, providing pro-bono legal advice to our clients and volunteering regularly at the Dellow Centre.

"We felt the day was a fantastic opportunity to see a different side of our work colleagues whilst making a tangible difference to the clients of the Dellow Centre. It was difficult not to be moved when discovering some of the realities that being homeless in London entails and we were humbled by what we learned from the clients there. We are very grateful to Freshfields for allowing us the time to partake in the Community Challenge."

Christmas appeal

This year we are launching our monthly Gifts in Kind appeal. At our day centre we offer services which address the immediate needs of homeless individuals. Day-to-day items are always in constant need, such as shampoo, towels, clothes and shoes, clean underwear and deodorant.

Sleeping bags

Our Gifts in Kind appeal is being launched with an ask for sleeping bags, as these are invaluable to people sleeping rough through the winter. Please contact the fundraising team on 020 7422 6385.